



Federal Communications Commission

Hearing Aid Compatibility Status Report (FCC Form 655)

Reporting Period: January 1, 2012 - December 31, 2012

Filing Confirmation Number: 0005592291

Filing Deadline: January 15, 2013

FRN: 0018554386

Filing Date: 01/07/2013 03:34 PM

General Report Information

Type of Company

Service Provider

De Minimis Exception

Did you offer any handsets to subscribers in the United States during the reporting period? Yes

Have you been offering handsets in the United States for at least three years prior to the end of the reporting period? Yes

Date that you began offering handsets in the United States

Are you a small entity? Yes

Were you a small entity at any time during the three years prior to the end of the reporting period?

Date that you ceased to be a small entity?

Company Information

Company Name: GreatCall, Inc.
Brand Names: Jitterbug
PO Box:
Street Address: 10935 Vista Sorrento Pkwy, Suite 200
City: San Diego
State: CA
Zip Code: 92130

Contact Name: Lynn Herrick
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Contact Fax:
Contact Email: lynn.herrick@greatcall.com

Filing Agent

Is this report being filed by an agent on behalf of a manufacturer or service provider? No

Product Labeling

Do all hearing aid-compatible handsets include labeling? Yes

Explain:

Do all hearing aid-compatible handsets that are capable of voice communication over any air interface or frequency

band that does not have hearing aid compatibility technical standards under ANSI C63.19-2007 include the required language disclosing that the handset has not been rated for hearing aid compatibility with respect to such operations?
N/A

Explain:

Do all hearing aid-compatible handsets that the manufacturer also tested and found not to meet hearing aid compatibility requirements under ANSI C63.19-2011 for one or more operations that are not covered under ANSI C63.19-2007, include language informing users by clear and effective means that the handset does not meet the relevant rating or ratings with respect to such operation(s)?

N/A

Explain:

Do all handsets that are capable of use for Voice over LTE, and that were certified for inductive coupling capability under ANSI C63.19-2011 without being tested for inductive coupling capability over VoLTE, include language disclosing that they were not tested with respect to this operation?

N/A

Explain:

Do all handsets that meet the criteria for an M3 rating by allowing the user to reduce the maximum power for GSM operation in the 1900 MHz band include the required disclosure?

Explain:

Public Website

Does your company maintain a public website describing all hearing aid-compatible models, the ratings of those models, and an explanation of the rating system? Yes

Website address: www.greatcall.com

Explain:

Consumer Outreach

Describe consumer outreach efforts in the past 12 months: All handsets offered by Carrier in retail stores and on its website are HAC compliant. Consumers are given a trial period within which to try our digital wireless handsets to determine whether they will work properly with their hearing aids, and flexible return policies are available.

Methodology for Functionality Levels

Carrier offers minimal handsets all with the same level of functionality.

Report Remarks

You have reported the following handset model summary information.

Total number of handsets offered: 3

| Air Interface | Fully Hearing Aid Compatible | | Acoustic Coupling Compatible Only | | Non-Compliant Handsets | | Excluded Handsets | Total by Air Interface |
|---------------|------------------------------|---------|-----------------------------------|---------|------------------------|---------|-------------------|------------------------|
| | Number | Percent | Number | Percent | Number | Percent | Number | |

| | | | | | | | |
|------|---|------|--|--|--|--|---|
| CDMA | 3 | 100% | | | | | 3 |
|------|---|------|--|--|--|--|---|

Handset 1: Samsung SCH-R220

Handset Maker

Samsung

Handset Model Name

SCH-R220

FCC ID

A3LSCHR220

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 06/12 to 12/12

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Carrier offers minimal handsets all with the same level of functionality.

Remarks

Handset 2: Samsung SCH-R100**Handset Maker**

Samsung

Handset Model Name**FCC ID**

SCH-R100

A3LSCHR100

Air Interfaces/Frequency Bands

850 MHz CDMA
1900 MHz CDMA

Dates

This handset model was offered from: 01/12 to 12/12

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Carrier offers minimal handsets all with the same level of functionality.

Remarks

Handset 3: Kyocera C5121 Milano

Handset Maker

Kyocera

Handset Model Name

C5121 Milano

FCC ID

OVFC51213CD

Air Interfaces/Frequency Bands

850 MHz CDMA

850 MHz Wi-Fi

1900 MHz CDMA

1900 MHz Wi-Fi

Dates

This handset model was offered from: 10/12 to 12/12

Ratings

M-Rating: M4

T-Rating: T4

Did this handset meet the criteria for an M3 rating for operations over GSM at 1900 MHz by enabling the user optionally to reduce the maximum power at which the handset will operate by no more than 2.5 decibels, except for emergency calls to 911?

Functionality Level

Carrier offers minimal handsets all with the same level of functionality.

Remarks

Certification

This Report has been certified by:

Dean Williams Vice President of Technology

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